

March 15, 2020

COV-19 update from Wilmot Family Resource Centre on program and service cancellations

Wilmot Family Resource Centre is striving to provide the best and safest services and supports possible for all of our participants, staff, volunteers, and community during the current Covid-19 crisis.

We are using the directives of the Region of Waterloo Public Health and the World Health Organization (WHO) to guide our activities and actions relating to the ongoing COVID19 issue. We will also continue to work closely with the local townships of Wilmot and Wellesley, the Foodbank of Waterloo Region and other community partners to monitor and respond to new developments.

In light of this, in an effort to protect the health of our clients, volunteers, and staff and to reduce the risk of COVID19 transmission, we have decided to cancel all non-essential programming activities. These changes will remain in effect until April 6, 2020; and will be evaluated for potential extension beyond that date.

Cancelled immediately until further notice:

- March Break Camp Program
- EarlyON Drop-In Programs (Wilmot Recreation Complex, New Hamburg, Wellesley sites)
- Parent & Child Drop-In on Tuesdays in Baden
- Youth Drop-In Programs (The Drop & The Zone)
- Parent Support Events & Workshops
- Circle of Security Program
- Lunch Crunch Program (fresh fruits & vegetables will be provided through the Food Support hamper program)
- Community Lunch
- Public Use Computers
- Toy/Resource Library

Programs that will continue to operate:

- Foodbank Food Support Hamper Program
- Family Violence Prevention Supports
- Free Income Tax Preparation

Unit 1 – 175 Waterloo Street New Hamburg, ON N3A 1S3 t: 519-662-2731 f: 519-662-2158 e: info@wilmotfamilyresourcecentre.ca



Page 2

If you have any questions or concerns about our programs/services, please do not hesitate to contact the Wilmot Family Resource Centre main office at 519-662-2731.

For the latest information from Health Canada on the novel coronavirus and COVID19, call 1-833-784-4397 or visit <u>http://ow.ly/4Xai30qkDe9</u>.

Local information from the Region of Waterloo Public Health can be found on their website <u>http://ow.ly/4g6450yKjcs</u>.

The Wilmot Family Resource Centre will remain open during regular business hours of Monday-Thursday 9am-4:30pm and Friday 9am-12noon. Staff will be available to assist with the programs and services which continue to operate and for family and individual support, referrals, and information sharing via telephone and social media.

These are challenging times for our community and the people in the community we serve. We realize the decisions and changes we have made in response to the Covid-19 crisis may have a significant impact on those we serve. However, the safety and wellbeing of our program participants and the community as a whole remains our top priority and was the primary factor in making these decisions.

Contact Info:

Wilmot Family Resource Centre 1-175 Waterloo St. New Hamburg, ON N3A 1S3 Ph: 519-662-2731 Fax: 519-662-2158 Email: info@wilmotfamilyresourcecentre.ca Website: www.wilmotfamilyresourcecentre.ca

> Unit 1 – 175 Waterloo Street New Hamburg, ON N3A 1S3 t: 519-662-2731 f: 519-662-2158 e: info@wilmotfamilyresourcecentre.ca