

What You Need to Know Before Your Visit

To ensure that your visit to Castle Kilbride is enjoyable, entertaining and, above all safe at the museum for both visitors and staff, we ask that you review and follow museum guidelines.

The [Township of Wilmot](#) requires all employees and visitors to Castle Kilbride to be fully vaccinated against COVID-19. To ensure your health and safety, the following measures have been implemented:

- Castle Kilbride requires all visitors aged 12 and up to show proof of vaccination or a medical exemption when visiting the museum, as well as follow the museum's safety protocol.
- All visitors must [book timed-entry tickets in advance](#) prior to visiting the museum. Due to the size of the rooms inside the 1877 mansion, the number of people per tour is approximately 8 per group. Tickets can be booked online at www.castlekilbride.ca
- All visitors and staff are required to wear a mask when entering the building and touring the museum. The [Region of Waterloo by-laws](#) require the wearing of masks in enclosed public places which includes museums. For details relating to exemptions, visit [bylaw exemptions](#).
- Please arrive 5 minutes before your scheduled personal tour. Tours will be provided by Castle Kilbride staff and we ask that you always stay with your Tour Guide.
- Have your proof of vaccine ready for scanning (hard copy, or on your phone) as well as identification.
- Late arrivals will result in a shorter tour or no tour depending on the time.
- Tickets are non-refundable.
- Prior to touring the museum, visitors will be asked a series of health screening questions. Should you answer "yes" to any of these, please visit us at another time. If you feel ill or are [experiencing symptoms](#) of COVID-19 the day of your tour, please stay home.
- All high touch areas inside the museum continue to be routinely cleaned.
- Photography and/or video is not permitted inside the museum. You are however welcome to capture the beautiful exterior.
- Please travel light while visiting. Refrain from bringing large bags, strollers or other non-essential items while visiting. Also, food/beverages are not permitted inside the museum.
- For updated health and safety measures and Frequently Asked Questions (FAQ), [CLICK HERE](#).

**KNOW
BEFORE YOU
GO.**